

Department of Recreation and Parks - Statistic Summary Report

Created on Jul 6, 2013 11:47:07 PM

Date Range : From Jun 22, 2013 To Jul 5, 2013

Group	SR Type	Total	Created	Open	Open %	OpenTime	Overdue	Overdue %	Closed	Closed %	ClosedTime	ClosedonTime	ClosedonTime %	Internal Duration Days
Department of Recreation and Parks	RP-Citizen Complaint of Employees	9	0	8	88.9%	90.5	8	100.0%	1	11.1%	18.9	0	0	15
	RP-Compliment of Employee	20	2	20	100.0%	2,231.6	8	40.0%	0	0	0	0	0	15
Department of Recreation and Parks		29	2	28	96.6%	1,161.0	16	57.1%	1	3.4%	18.9	0	0	
Forestry	Forestry Blocked Traffic Sign / Light	26	6	21	80.8%	28.0	16	76.2%	5	19.2%	20.8	2	40.0%	14
	Forestry Broken Branch in Tree	31	20	13	41.9%	10.8	10	76.9%	18	58.1%	4.1	2	11.1%	1
	Forestry Down Tree	109	80	27	24.8%	11.0	22	81.5%	82	75.2%	5.9	23	28.0%	1
	Forestry Fallen Limb	168	128	38	22.6%	6.1	28	73.7%	130	77.4%	5.7	33	25.4%	1
	Forestry Maintenance Pruning	7,650	52	7,640	99.9%	3,522.1	6,156	80.6%	10	0.1%	1,524.8	8	80.0%	731
	Forestry Priority Pruning	79	18	79	100.0%	59.2	4	5.1%	0	0	0	0	0	300
	Forestry Stump Removal	2,535	88	2,496	98.5%	480.0	1,700	68.1%	39	1.5%	67.4	37	94.9%	180
	Forestry Tree Inspection	1,008	249	952	94.4%	31.8	376	39.5%	56	5.6%	27.1	30	53.6%	30
	Forestry Tree Removal	813	15	705	86.7%	240.8	363	51.5%	108	13.3%	416.2	19	17.6%	180
Forestry		12,419	656	11,971	96.4%	487.7	8,675	72.5%	448	3.6%	259.0	154	34.4%	
Recreation and Parks	RP Building Maintenance	130	14	114	87.7%	100.8	33	28.9%	16	12.3%	26.7	7	43.8%	17
	RP Custodial Light Bulbs Replacement	10	2	9	90.0%	25.3	1	11.1%	1	10.0%	21.0	0	0	10
	RP Custodial Pest Extermination	3	0	3	100.0%	288.0	0	0	0	0	0	0	0	15
	RP Fire Extinguisher Services	2	0	2	100.0%	44.5	1	50.0%	0	0	0	0	0	10
	RP Floor Waxing Services	1	0	1	100.0%	93.5	0	0	0	0	0	0	0	20
	RP Park Cleaning	1	0	1	100.0%	311.5	1	100.0%	0	0	0	0	0	10
	RP Park Maintenance	140	32	119	85.0%	151.9	8	6.7%	21	15.0%	33.9	10	47.6%	17

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Recreation and Parks	RP Survey/Escalation	64	28	60	93.8%	33.6	54	90.0%	4	6.2%	4.4	1	25.0%	2
	RP-Ball Field	5	1	5	100.0%	56.2	1	20.0%	0	0	0	0	0	6
	RP-Custodial Services	6	0	4	66.7%	31.7	0	0	2	33.3%	13.7	2	100.0%	45
	RP-Grass Cutting	109	21	84	77.1%	98.5	33	39.3%	25	22.9%	25.4	4	16.0%	7
	RP-Playgrounds	24	5	17	70.8%	137.4	1	5.9%	7	29.2%	42.5	4	57.1%	29
Recreation and Parks		495	103	419	84.6%	114.4	133	31.7%	76	15.4%	23.9	28	36.8%	
Summary		12,943	761	12,418	95.9%	351.5	8,824	71.1%	525	4.1%	141.2	182	34.7%	